



CON 5372 Syllabus
Supervised Practicum in Counseling- Online

Fall 2023 – OL2

Counselor Education Program, Department of Counseling and Higher Education
 School of Education, North Carolina Central University

Instructor: Regina Gavin Williams, Ph.D., NCC, LCMHC

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Office hours (virtual, by appointment): Monday 10am-2pm,
 Tuesday 9:30am-1:30pm (office), Wednesday 10am-12pm

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Phone: 919-530-7553

Class location: Online

Class time: Tuesdays 5-6:30pm
 Triadic as scheduled

WebEx Meeting Room: <https://nccu.webex.com/meet/rwill233>

* If you are visiting during office hours please email in advance. Or if you want to schedule a WebEx meeting or a phone meeting, please email me to set up an appointment. This will help me coordinate student visits and/or meetings.

COUNSELOR EDUCATION MISSION STATEMENT

The Counselor Education Program at North Carolina Central University prepares counselors to work with children and adults in a variety of settings. The primary focus of the program is to prepare professional counselors who can promote human growth and development in rural and urban settings. To this end, the program emphasizes increasing awareness, knowledge, and skills in interacting with economically, socially, and culturally diverse populations. The program makes an intentional effort to serve a diverse group of students (diverse across race, gender, age, and ethnicity). A major emphasis of the training is on clinical experiences in partnership with local agencies. These partnerships foster an understanding of multicultural and diverse populations and mastering counseling techniques that promote their empowerment in rural and urban settings. The program aims to develop professional counselors who are agency leaders and advocates for systemic change. Faculty in the program is expected to teach, mentor, provide service to the community, present at local and national conferences and conduct program relevant research.

I. COURSE DESCRIPTION

Prerequisites: Phase 2 completion and a B or better in CON 5371. Advanced candidates in counseling will participate in a clinical instructional environment under the supervision of a faculty member. Candidates will receive supervision from a faculty member as they obtain individual and group counseling experience. The practicum is a 100-hour field experience in a mental health, career, or school counseling setting.

II. METHODS OF INSTRUCTION

This supervision course will be delivered online and makes use of a variety of instructional methods, including but not limited to: class readings, group discussion, case presentations, peer feedback, research presentations.

III. TEXTS AND OTHER RESOURCES

Required readings will be made available on Canvas throughout the semester. Students should also familiarize themselves with the following websites as resources (descriptions are links):

[NCCU Counselor Education Program](#)

[American Psychological Association APA Writing Style Page](#)

[American Counseling Association](#)

Other Suggested Text & Readings:

American Psychological Association (2020). *Publication Manual of the American Psychological Association* (7th Edition). Washington, DC: Author

IV. STUDENT LEARNING OUTCOMES

<p>CON 5372 Student Learning Outcomes (SLOs) The corresponding CACREP standards met in this class are listed here. <i>At the completion of this course:</i></p>	<p>METHOD FOR OBTAINING OUTCOME</p>	<p>METHOD FOR EVALUATION OF OUTCOME</p>
<p>Students complete supervised counseling practicum experiences that total a minimum of 100 clock hours over a full academic term that is a minimum of 10 weeks. At least 40 of the clock hours must be of direct service with actual clients that contributes to the development of counseling skills (Section 3, F & G)</p>	<p>Clinical Placement in approved site</p>	<p>Hour Log, Final Evaluation form</p>
<p>Practicum students have weekly interaction with supervisors that averages one hour per week of individual and/or triadic supervision throughout the practicum by (1) a counselor education program faculty member, (2) a student supervisor who is under the supervision of a counselor education program faculty member, or (3) a site supervisor who is working in consultation on a regular schedule with a counselor education program faculty member in accordance with the supervision agreement (Section 3, H)</p>	<p>Weekly triadic supervision meetings, site supervision meetings</p>	<p>Hour log, attendance, session review forms</p>
<p>Practicum students participate in an average of 1½ hours per week of group supervision on a regular schedule throughout the practicum. Group supervision must be provided by a counselor education program faculty member or a student supervisor who is under the supervision of a counselor education program faculty member. (Section 3, I)</p>	<p>Weekly group supervision meetings</p>	<p>Hour log, attendance</p>
<p>Students will apply counseling theory in professional practice with clients who represent ethnic and demographic diversity in their community. (Section 3, General)</p>	<p>Clinical placement in approved site, readings</p>	<p>Audio recordings with session review forms, case presentation, case note assignment</p>

Students will develop their counseling skills under supervision from a Program faculty member (development is relative and specific to each student). (Section 3, General)	Clinical placement in approved site; supervision meetings; readings	Audio recordings with session review forms, case presentation, mid-term evaluation and final evaluation
Students will have the opportunity to become familiar with a variety of professional activities and resources, including technological resources, during their practicum and internship. (Section 3, D)	Clinical placement in approved site; group supervision discussions; readings	Log, case note assignment, mid-term and final evaluations
Students will examine the effects of power and privilege for counselors and clients, as well as examine strategies for identifying and eliminating barriers, prejudices, and processes of intentional and unintentional oppression and discrimination. (Section 2, F. 2.e. & h.)	Clinical placement in approved site; supervision discussions; readings	Case note assignment, audio recordings with session review forms, case conceptualization
Students will be able to identify and describe interrelationships among and between work, mental well-being, relationships, and other life roles and factors. (Section 2, F. 4.b.)	Clinical placement in approved site; Readings; supervision discussions	Audio recordings with session review forms, case conceptualization
Students will be able to articulate a general framework for understanding and practicing consultation. (Section 2, F. 5.c.)	Clinical placement in approved site; supervision discussions	Audio recordings with session review forms, case conceptualization
Students will practice essential interviewing, counseling, and case conceptualization skills, including suicide prevention models and strategies. (Section 2, F. 5. g. & l.)	Clinical placement in approved site; supervision discussions; readings	Audio recordings with session review forms, role play
Students will implement and analyze the efficacy of counseling treatment plans with their clients. (Section 2, F. 5. h.)	Readings, direct hours with clients; supervision discussions	Session review forms
Students will create and monitor tangible goals with clients to support positive counseling outcomes. (Section 2, F. 5. i.)	Clinical placement in an approved site; readings; supervision discussions	Goal construction exercise; audio recordings with session review forms; case conceptualization
Students will research and apply evidence based practices with their clients/students. (Section 2, F. 5. j.)	Supervision discussions; lecture	Bridging research and practice assignment; case conceptualization; audio recordings with session review forms
Students will identify and suggest referrals as needed to clients/students. (Section 2, F. 5. k.)	Lecture; supervision discussions	Direct hours on hour log; case conceptualization; audio recordings with session review forms
Students will identify processes for aiding in their development of a personal model of counseling. (Section 2, F. 5. n.)	Readings; supervision discussions	Audio recordings with session review forms; case conceptualization

Students will examine the theoretical foundations of group counseling and group work. (Section 2, F. 6. a.)	Readings; supervision discussions	Audio recordings with session review forms; case conceptualization
Students will examine therapeutic factors and understand how they contribute to group effectiveness. (Section 2, F. 6. c.)	Readings; supervision discussions	Audio recordings with session review forms; case conceptualization
Students will be able to identify the methods of effectively preparing for and conducting initial assessment meetings. (Section 2, F. 7. b.)	Readings, supervision discussions	Audio recordings with session review forms; case conceptualization
Students will examine the importance of research in advancing the counseling profession, including how to critique research to inform counseling practice. (Section 2, F. 8. a. & b.)	Group supervision discussions; readings	Bridging research and practice assignment

V. COURSE FORMAT AND WEBSITE

This course has weekly, synchronous, meetings on WebEx for group and triadic supervision. Canvas is utilized to submit assignments, and Google Drive is utilized to submit recorded work. The syllabus, assignments, readings, and other materials related to the course can be found on Canvas. Please ensure that you have complete access to the course on Canvas by the end of the first week of class. If you have questions about your Canvas (Bb) account, please contact the campus Helpdesk at <http://www.nccu.edu/facultyandstaff/its/helpdesk.cfm> or contact the Eagle Technical Assistance Center (ETAC) at 919-530-7676.

All content is posted or linked on Canvas which is the Learning Management System used by NCCU (<http://nccu.Canvas.com>). Every student has a username and password issued by the University. You are required to log on to the Canvas system at least once per week in order to view course content which includes lectures from the instructor, supplemental lectures, web links, as well as other content. You are also required to submit assignments via Canvas during the semester. Emailed assignments will not be scored. If you have questions about your Canvas (Bb) account, please call Bb or the IT department at 919-530-7676.

VI. COURSE POLICIES:

Counseling Department Attendance Policy for Practicum Class

Class attendance, punctuality, and participation are required and necessary to accomplish the goals of the course. Aside from successfully completing the required field experience hours at the designated site, and obtaining regular supervision from the site supervisors, practicum students are also required by CACREP to have weekly group supervision and weekly triadic supervision from the university internship supervisor. Practicum students are expected to attend all scheduled class meetings and may not miss more than 2 class meetings. If a student misses more than 2 practicum class/group supervision meetings, they can be dropped from the course and/or not receive a passing grade for the course.

Each unexcused absence will result in a **50-point deduction** from your participation/attendance grade. **Three absences will result in a failing grade for the course.** In addition, it is expected that all assignments will be handed in on time. Students are encouraged to reach out to the instructor with any questions/concerns and asked to inform the instructor of any potential issues in regard to attendance/participation. Any assignment or homework handed in late will receive reductions in five points for each day late.

Attendance Verification Policy from NCCU Scholarship and Student Aid

3.3 Students who do not attend classes during the first two (2) weeks of class will be dropped due to non-attendance. Students must attend at least **one** day to confirm attendance in the course. Students who do not attend before the census date will be dropped. After the census date (the 10th day of class), any student who misses the equivalent of two (2) weeks of class meetings or 13.3% of total instructional time (as set forth below) prior to the determined drop date for the university (as noted in the Academic Calendar) will receive an automatic grade of WA

(withdrawal due to lack of attendance) at the point of the withdrawal date. This will be the final grade for the grading period. This grade will automatically be entered by the faculty member teaching the course.

Two Weeks of Instruction equates to the following:

- M/W/F Classes: 6 total absences
- M/W or T/R Classes: 4 total absences
- Classes that meet once a week: 2 total absences

*Special consideration must be granted if a student has accommodations as required by the Americans with Disabilities Act based on a documented disability or another documented need. Special consideration may be granted if a student is absent or late due to the student's participation in a university-sponsored program or event.

3.4 After the University's established withdrawal date, as noted in the Academic Calendar, a student will earn the letter grade commensurate with his/her/their course performance. The student's final grade will be based on the student's performance and participation, to include attendance as noted in the instructor's syllabus. A faculty member may incorporate points for class participation or online synchronous or asynchronous class participation (i.e., CANVAS, CANVAS Collaborate, Zoom) as they deem appropriate based on the nature of the course content and delivery.

Disposition and Class Participation

As a part of your attendance and participation evaluation, students are graded regarding the following criteria:

- Demonstration of attitudes, behaviors, and dispositions consistent with appropriate responses to critical feedback from the instructor, appropriate interactions and relationships with other students, and adherence to the ACA Code of Ethics.
- Demonstration of dispositions consistent with an inclusive, multicultural, and ethical counseling role in promoting well-being, healthy relationships, academic success, and career mastery;
- Demonstration of effective leadership skills;
- Active engagement in class activities and participate as a group member; and
- Contributions to class discussion displaying critical and creative thinking skills.

(**See the most recent version of the ACA code of ethics and the NCCU Counseling Student Handbook for more on Expected Student Dispositions and Behaviors.)

As your instructor, I do not foresee there being any concerns about professional behaviors; each of you have demonstrated these behaviors, as evidenced by acceptance into the program. If there is a reason for me to have any concern about a student's dispositions and there is a potential for the student to receive a less than ideal evaluation in this area, I will be in contact with that student immediately to address the concern.

Respect

- Students are expected to assist in creating and maintaining an environment that is conducive to learning. All members of the learning community will demonstrate such respect by refraining from distracting, discourteous, or harmful behavior.
- Cell phones must be turned off (unless used for group supervision via WebEx) and stowed prior to the start of class. If you are expecting an emergency call, please advise the instructor prior to class. Otherwise I will begin to deduct participation points to discourage distractions and the use of unpermitted electronics.
- Students are expected to practice classroom confidentiality: in other words, whatever is discussed in the classroom is expected to remain in the classroom. Failure to practice classroom confidentiality may result in failure or dismissal from the course.
- Emotional safety is paramount in a class of this nature. Disrespecting another's racial, religious, sexual identity; attacking another's point of view; etc. will not be tolerated.

Confidentiality

Much of our class discussion and most of the written work you do for this class will contain information

about clients, and sometimes sensitive information about your supervisor and internship site. All of this information is privileged. We share responsibility for maintaining its confidentiality and protecting the privacy of our clients, classmates, host sites, and sometimes supervisors and other professionals.

Guidelines for fulfilling our responsibilities in this regard include the following matters:

- Written materials (e.g. journal entries, special projects, tape critiques, etc.) referring to clients should either refer to them by initials only or by a pseudonym. If the materials are copied and contain the client's name, the name should be blocked out with a black felt tip pen if possible so that you cannot see the name.
- Video and audio recordings of client counseling sessions should be kept secure and should be erased after instructional and supervisory reviews are completed.
- Video and audio recordings should not be sent via email. You will submit them via Google Apps for Education as directed by your university/faculty supervisor.
- Classroom/office doors will be closed when we are discussing cases or viewing videos of actual clients. This includes scheduled and impromptu supervision or consultation meetings.
- Guests such as students from other environments or classes, prospective students, family members, or children may not be brought to class. This means, they may not be in the same room/meeting space with you while you are meeting with your university supervisor.
- Your Case Presentation should be uploaded into Canvas and Taskstream. Any time you mention a client in your project, you should utilize either their initials or a pseudonym.
- All client records are the property of your internship site. No client records or files of information from your internship site are to be kept in your personal possession (e.g. your car or home or stored on your personal electronic devices) except for the temporary necessity of carrying selected copies of information on which identifying information has been removed or thoroughly covered.
- Any departure from strict adherence to this must be fully disclosed and agreed to by your site supervisor and your campus supervisor. This includes retaining copies of records belonging to the site. Violations of this policy may have significant legal and ethical consequences and may put the completion of your practicum at risk.
- All written materials from your internship setting (typically copies of case notes and treatment plans) should be returned to the files of your internship site after being reviewed by the faculty supervisor/instructor and returned to you. If they are not returned to the files of your internship site, they are to be destroyed. Under no circumstances are any of these site-based materials to remain in your personal possession.

Additionally, we will respect the confidentiality of classmates by maintaining privacy of any disclosures shared within our class (supervision) time. This information should not be shared outside of the classroom environment without permission.

Student Liability Insurance Notice:

We have a change in the requirement for professional liability coverage while in Practicum and Internship. Starting summer 2022, students will no longer purchase a blanket policy through the University. Students will need to join either ACA, ASCA, or AMHCA and receive liability coverage through the organization (which should come with membership). Students will need to submit a "Certificate of Insurance" (COI) when they submit their Memorandum of Agreement (MOA).

When you join one of the above organizations, be sure to either download or request a copy of your COI. It is only one of many benefits in joining a professional organization.

- [American Counseling Association](#)
- [American School Counseling Association](#)
- [American Mental Health Counseling Association](#)

Technical Specifications Related to our Course Supervision

- Individual and group meetings will be held using WebEX videoconferencing software. It is available (for free) in desktop, laptop, tablet, and smartphone formats.
- If you will use a desktop or laptop computer, you can enter a test meeting at any time (to test your equipment): <https://www.webex.com/test-meeting.html>

- If using a smartphone or tablet, download the WebEX app. Search your app store for “WebEX” or Cisco WebEX meetings.
- Connection will require a private, stable, high-speed internet connection. If you will use a smartphone, you will need a strong cell signal.
- Please make sure that you have a microphone and video camera enabled on whatever computer or device that you will use to connect. Video and audio are required. Once you enter the meeting space, you will need to activate or enable both your audio and video.

Responsibilities and Requirements for Video-based Triadic and Group Supervision

- Each student is responsible for ensuring that they have the software and devices necessary to participate in every supervision meeting.
- Each person (student and instructor) is required to use headphones or earbuds for every supervision meeting. This is important for technical reasons (to reduce audio feedback), but it is also important for confidentiality purposes.
- When participating in supervision, students should be at a location that provides a private, stable, high-speed internet connection.
- When participating in a supervision meeting, the student should be located in a private and closed room (i.e., behind a closed door, just like you were meeting with the instructor in her campus office). You should NOT be located in a public setting, where others may hear the conversation. If at home, you will need to ensure that you have a private and undisturbed environment in which to meet. If your computer is located in a common room, you will need to ensure that you are meeting during a time in which no one else is home. You will be playing recordings of your counseling sessions during individual supervision meetings, and you MUST ensure the confidentiality of your client recordings.
- Turn off (or mute) all telephones, televisions, music players.
- Please treat each supervision meeting as you would if you had an appointment scheduled with your site supervisor at a campus location. The technology that is used to hold our meetings can be a bit deceptive regarding boundaries, because:
 - you may be located in a familiar and relaxing environment (e.g., your home),
 - you do not have to travel to a campus or professional location for supervision.
- People have been known to dress very casually (e.g., pajamas), conduct other household chores while meeting for supervision (e.g., washing dishes), or show up late for a scheduled meeting. A good rule to live by: Do not dress in any way – or engage in any activities – that you wouldn’t do if you were physically sitting beside the instructor on campus. You wouldn’t wear pajamas and wash dishes at a meeting on campus, would you? You are required to maintain appropriate professional boundaries related to our supervision time. Show up on time for our meetings, dress professionally, and stay focused and attentive to our conversation.

Emergency Procedures

Any emergencies at your practicum site should be handled according to their policies and with the guidance of your site supervisor. You must report any emergencies and departures from standard procedures to me ASAP (within 24 hours that the incident occurred) via email that does not contain identifying client information or by calling my office at 919-530-7553.

Emails

By and large, I will respond to emails within 24 hours during the school week and within 48 hours on the weekends. Emails with questions about assignments due that week should be sent to me at least 48 hours prior to class.

Taskstream Statement

More information will be disseminated about Task Stream as it becomes available. Task Stream is a way the School of Education and the Counselor Education program collects artifacts and evaluates student progress toward meeting educational requirements.

Maintaining an electronic portfolio is a REQUIREMENT for continued enrollment as a degree-seeking student in the School of Education at North Carolina Central University. You MUST maintain a Task Stream account while enrolled in school, and you will be required to upload a majority of your assignments to the system. The university will use the information to track data and verify that you have met competencies of your program of study - but more importantly - this system will serve as your own professional e-portfolio and file storage. You will receive notice if an assignment needs to be uploaded to Taskstream. Please note that some of the assignment names may be different than what appears in Taskstream.

VII. UNIVERSITY POLICIES

Academic Honesty Policy

North Carolina Central University views academic honesty as a critical value protecting the transmission of knowledge. Academic dishonesty is a serious violation and includes providing/receiving unauthorized assistance with papers, projects, and exams; presenting, as one's own, another's words/ideas without acknowledgement; presenting the same papers/projects for credit in two classes without explicit professor permission; and using undocumented internet information. Academic dishonesty will result in a grade of "F" in the course.

Statement of Inclusion/Non-Discrimination

North Carolina Central University is committed to the principles of affirmative action and non-discrimination. The University welcomes diversity in its student body, its staff, its faculty, and its administration. The University admits, hires, evaluates, promotes, and rewards on the basis of the needs and relevant performance criteria without regard to race, color, national origin, ethnicity, sex, sexual orientation, gender identity, gender expression, age, disability, genetic information, veteran's status, or religion. It actively promotes diversity and respectfulness of each individual.

Student Accessibility Services

Students with disabilities (physical, learning, psychological, chronic or temporary medical conditions, etc.) who would like to request reasonable accommodations and services under the Americans with Disabilities Act must register with the Office of Student Accessibility Services (SAS) in Suite 120 in the Student Services Building. Students who are new to SAS or who are requesting new accommodations should contact SAS at (919) 530-6325 or SAS@nccu.edu to discuss the programs and services offered by SAS. Students who are already registered with SAS and who would like to maintain their accommodations must renew previously granted accommodations by visiting the SAS website at www.nccu.edu/SAS and logging into **Eagle Accommodate**. Students are expected to renew previously granted accommodations at the beginning of each semester, preferably during the first two (2) weeks of class. Reasonable accommodations can be requested at any time throughout the semester; however, they will not be effective retroactively. Students are strongly encouraged to contact their professors to discuss the testing and academic accommodations that they anticipate needing for each class.

Students identifying as pregnant or other pregnancy-related conditions who would like to request reasonable accommodations and services under Title IX must register with the Office of Student Accessibility Services.

Confidentiality and Mandatory Reporting

All forms of discrimination based on sex, including sexual misconduct, sexual assault, dating violence, domestic violence, and stalking offenses, are prohibited under NCCU's Sexual Misconduct Policy (POL 01.04.4). NCCU faculty and instructors are considered to be **responsible employees** and are required to report information regarding sexual misconduct to the University's Title IX Coordinator. The Sexual Misconduct Policy can be accessed through NCCU's Policies, Rules and Regulations website at www.nccu.edu/policies/retrieve.cfm?id=450. Any individual may report a violation of the Sexual Misconduct Policy (including a third-party or anonymous report) by contacting the Title IX Coordinator at (919) 530-7944 or TitleIX@nccu.edu, or submitting the online form through https://cm.maxient.com/reportingform.php?NCCentralUniv&layout_id=15.

Other Campus Programs, Services, Activities, and Resources

Other campus resources to support NCCU students include:

- *Student Advocacy Coordinator.* The Student Advocacy Coordinator is available to assist students in navigating unexpected life events (e.g. short-term illness/injury, loss of a loved one, personal crises) and guide them to the appropriate University or community resources. Students may also receive assistance with resolving some emergency financial concerns; understanding NCCU policies, rules and regulations; or general problem-solving strategies. Contact Information: Student Services Building, Suite 236, (919) 530-7492, studentadvocacy@nccu.edu.
- *Counseling Center.* The NCCU Counseling Center is staffed by licensed psychologists and mental health professionals who provide individual and group counseling, crisis intervention, substance abuse prevention and intervention, anger management, and other services. The Counseling Center also provides confidential resources for students reporting a violation of NCCU's Sexual Misconduct Policy. Contact Information: Student Health Building, 2nd Floor, (919) 530-7646, counseling@nccu.edu.
- *University Police Department.* The University Police Department ensures that students, faculty and staff have a safe and secure environment in which they can live, learn, and work. The Department provides a full range of police services, including investigating all crimes committed in and around its jurisdiction, making arrests, providing crime prevention/community programs, enforcing parking regulations and traffic laws, and maintaining crowd control for campus special events. Contact Information: 2010 Fayetteville Street, (919) 530-6106,

COVID-19 Health and Safety Requirement for Wearing a Face Mask or Other Face Covering in the Classroom or Other Instructional Setting:

To create and preserve a classroom atmosphere, whether in-person or online, that optimizes teaching and learning, all participants share a responsibility in creating a civil and non-disruptive forum. At all times, students are expected to continuously conduct themselves in a manner that does not disrupt teaching or learning. Your responsibilities as a member of the North Carolina Central University community are outlined in the NCCU Student Code of Conduct (Code). The Code outlines disciplinary procedures, behaviors that are subject to disciplinary action, hearing procedures and the consequences that result from violating the Code.

In addition to community standards to which all students are accountable, the Code outlines the requirement to abide by all other rules, regulations, policies, procedures and guidelines issued by the institution. In consideration of the University's commitment to maintain healthy and safe learning environments during the COVID-19 pandemic, the University has issued the Operations, Recovery and Continuity plan. The plan highlights and details the University's preparations to safely open for the Fall 2020 semester and includes behavioral standards for in-class instruction, such as physical distancing, use of face coverings, and hand hygiene. However, in light of the ever-changing nature of the COVID-19 pandemic, the plan is subject to change.

Please be advised that face coverings are required while on campus and during in-person instruction as per NCCU's guidelines, and the State of North Carolina's Executive Order 147. The few exceptions to this requirement can be found in the Operations, Recovery and Continuity plan.

Any action by a student that interferes with the education of another student or interferes with the operations of the University in carrying out its responsibility to provide a safe and conducive educational environment will be considered a violation of the NCCU Student Code of Conduct.

VIII. COURSE COMPONENTS AND ASSIGNMENTS

**See the course schedule for due dates*

1. **PARTICIPATION** includes attendance and quality of engagement for the below activities.
 - a. **COUNSELING EXPERIENCE** A total of 100 hours of counseling experience (indirect and direct hours) at a site (CACREP 3. F). Forty clock hours of your time must be spent in direct face-to-face service with your clients (CACREP 3.G). The remaining sixty hours can be obtained through indirect service, including but not limited to preparing for sessions, writing case notes, attending site meetings, case consultations, observing sessions, and scheduling appointments. It is okay to have more direct hours than required (over 40). If this happens, you can count those towards your total 100 (in essence they

can stand in for indirect hours). This is the meat and potatoes of practicum!

- b. **SITE SUPERVISION** You are expected to meet with your site supervisor regularly. Your site supervisor will prepare formative and summative evaluations of your work. Please request evaluations early so they may be scheduled/prepared in advance of the due dates. Site supervisors may complete the printed copy of the evaluation or the online version (when it is available) at <http://www.nccucounseling.com/supervisors/>. The faculty supervisor will use the site supervisor's final evaluation as an element of the overall final evaluation by the faculty supervisor.
- c. **GROUP UNIVERSITY SUPERVISION MEETINGS** Weekly one and one half (1.5) hour meetings with your university supervisor for group supervision (CACREP 3.I), held online via WebEx meeting from 5:00-6:30pm on Tuesdays (see schedule below). During these meetings you will discuss your practicum site progress, class readings, and present audio recordings for group review. You must complete the assigned readings and be prepared to discuss them at our group meetings. **Missed meetings can result in failure of the course*
- d. **TRIADIC UNIVERSITY SUPERVISION MEETINGS** Students must meet weekly for at least one hour of triadic supervision (CACREP 3.H). This meeting time will be arranged within the first week of classes and will take place using WebEx meeting. During these meetings, you will discuss client cases in more detail (guided by your session review forms), listen to audio recordings, and receive personalized supervision. **Missed meetings can result in failure of the course*

2. PAPERWORK AND RECORDINGS

- a. **HOURLY LOG** You will maintain a record of your hours at your site using the electronic form provided by the instructor. You will bring this form to each triadic supervision session in order to verify progress in your hours and attendance. A completed hour log signed by your site supervisor is due in Canvas every Sunday by 11:59 p.m. Be sure that you are up to date on your hour log and alerting the instructor of any issues reaching required hours at site.
 - Students must have completed hour logs available weekly during triadic.
 - Final hours logs must be uploaded to Canvas by end of MOA (dated 11/27).
 - Weekly logs are worth approximately 5 points per week.
- b. **CONSENT TO RECORD** You must request permission to record all direct client care. This is required. Although there is no assigned point value in this course, failure to request consent to record direct client care will result in failure of the course. You must solicit and maintain documentation for each client's (or their parent/guardian's) consent or refusal of consent to recording sessions. Students are expected to consult with their site supervisor about recording policies at their field site. For sites who do not have an established recording policy or consent form, students may utilize the [Permission to Record](#) form prepared by the NCCU Counselor Education Program. Signed recording consent (or refusal) forms are to be stored securely at your field site.
- c. **SESSION REVIEW FORMS AND RECORDINGS** In preparation for triadic supervision, you will submit a **minimum of 6 tape review forms** with their corresponding tape throughout the semester in which you critique and evaluate a counseling session. **Use the form in Appendix A.** Due dates for these forms will be discussed in triadic. **You are required to upload this completed form to Canvas and the corresponding recording to your Google Drive folder at least 24 hours prior to your scheduled time for triadic. Do not upload your recording to Canvas.** In triadic we will listen to a 15-20-minute segment of the tape you have selected and reviewed, to analyze collectively. You are **required** to have already listened to the entire tape on your own and analyzed it in great detail.
- d. **RECORDINGS** You are charged with recording **all** client sessions in which the client has provided their consent to be recorded. It is important to capture as much of your work on tape as possible because this will allow you to review your work regularly and to seek supervision with "raw data" to consult. Exceptions may include spontaneous interactions or crises where it could be inappropriate or disrupt the flow of the meeting to begin recording. Upload all recordings to the shared Google Drive folder within 24 hours of

making the recording and delete the file from your personal device. Note that as your university supervisor, I can request additional recordings in excess of those submitted for triadic.

3. PROJECTS AND RELFECTIONS

- a. **GOAL STATEMENT** In a statement of 3-5 goals for the semester you will consider what you hope to gain throughout practicum in the following areas: counseling skill (e.g., more use of immediacy, more reflections of feeling, fewer close-ended questions), conceptualization skills, self-awareness, use of theory or interventions, multicultural development, knowledge about client population or presenting concern, etc. For each listed goal, please be descriptive- what specifically are you aiming for? How will we know you have attained it? What will be different?
 - i. **The goal statement is due August 22, 2023.**
- b. **COUNSELING CASE NOTES** Submit two thorough case notes (de-identified and consistent with confidentiality standards) in the formats included in Appendix C (SOAP and DART) and described in your week 3 reading. Use two different sessions, with the same or two different clients. After writing the notes, respond to each reflection question with 3-5 sentences. Upload a single Word document with your two case notes and responses to the reflection questions. Due date is reflected in the course schedule.
 - i. **This assignment is due September 26, 2023**
- c. **CASE PRESENTATION** Each student will present at least one 15-minute tape for class critique in group supervision. You will also submit a write-up of contextual information of the case, apply a theory (of your choice) to the client, and develop a plan for what you might do with this client in the future. Appendix B contains the complete outline for you to follow. The case write-up and recording is due in Canvas 48 hours before your scheduled presentation time. As always, be sure to document your client's consent to be taped and have this stored at your site. You must base this presentation on a tape that you have not submitted for review in triadic.
 - i. **Case Presentations are due as scheduled.**
- d. **BRIDGING RESEARCH AND PRACTICE** Applying research in counseling improves the services we provide to clients. For this assignment you are required to locate and read one scholarly journal article related to a client population, presenting concern you have encountered, or a relevant counseling intervention. To find articles, use one of the research databases available through the NCCU Library (<http://web.nccu.edu/shepardlibrary/>). I recommend using PSYCINFO or Proquest Central. You will then develop a 1-page handout with (a) key takeaways from the article (just the highlights!) and (b) a brief description of how you incorporated this into your counseling. **You will upload this handout to the designated Canvas discussion board and submission link by the due date.** You are then required to read through your peers' handouts on Canvas, making notes about the insights that are relevant to your work for discussion in class.
 - i. **This assignment is due November 7, 2023.**
- e. **FINAL GOALS REFLECTION** Submit a 2- page reflection on your progress towards your goals, throughout the semester as well as any revisions or additions you would like to make to your goals as you move into internship. This is due at the end of the semester in Canvas.
 - i. **This assignment is due November 21, 2023.**

4. EVALUATIONS

- a. **MIDTERM EVALUATION** This evaluation is to be completed by your site supervisor and submitted at the midterm of the semester. The form is located on Canvas. Points are determined by on time submission as well as content of the evaluation. **The Site Supervisor Midterm (CSDAT) Evaluation is due October 3, 2023**
- b. **FINAL EVALUATION** Similar to the midterm evaluation, this form is to be completed by your site supervisor and submitted at the end of the semester. You can find this form on Canvas as well. Points determined by on time submission as well as content of the evaluation. **The Site Supervisor Final (CSDAT) Evaluation is due November 21, 2023.**

b

c. FACULTY SUPERVISOR EVALUATION This evaluation completed by the university supervisor will also contribute to your overall assessment of skills, disposition, strengths, and areas for growth. The form used will be the same as your final evaluation by your site supervisor. **Note:** Significant issues relating to professional disposition can result in failure of the course. These will be brought to your attention in a timely manner in order to allow for prompt reflection and correction. **The Faculty Supervisor evaluation is ongoing.**

IX. KEY PERFORMANCE INDICATORS: COUNSELOR EDUCATION PROGRAM ASSESSMENT PLAN

As part of the overall assessment plan for the Counselor Education program, designated courses have specific Key Performance Indicators (KPIs) that are connected to accreditation standards. Practicum has 6 KPIs which are listed below. The assignment that measures each standard is listed beside it. The instructor will record the final grade for each assignment in Taskstream which is a portal for recording grades. If the student does not meet the grade standard which will be clearly communicated when the assignment is introduced, the student will be asked to repeat the assignment.

KPI 1: Students will understand the role and professional identity as a counselor and have knowledge of the ethical codes to which counselors adhere: *CSDAT*

KPI 2: Students will demonstrate ethical practice and ethical decision-making in courses and in counseling practice. *CSDAT*

KPI 3: Students will demonstrate knowledge of theories and models of multicultural counseling including Multicultural and Social Justice Counseling Competencies: *Case Presentation*

KPI 4: Students will understand group counseling methods, including group counselor orientations and behaviors, appropriate selection criteria and methods, and methods of evaluation of effectiveness: *CSDAT*

KPI 5: Students will understand the importance of evidence-based practice and critique research to inform counseling practice. *Building Research to Practice assignment*

KPI 6: Students will understand psychopathology as well as principles, models, and documentation formats of biopsychosocial case conceptualization and treatment planning. *Case Presentation*

X. COURSE EVALUATION

Course Component	Assignment	Due Date	Points
1. Participation and dispositions	Attendance at site and supervision sessions	Ongoing	100
	Engagement in supervision sessions (e.g., contributing to discussions, completing readings, offering feedback) and dispositions (personal and professional behaviors and attitudes).	Ongoing	100
2. Paperwork and recordings	Hour log (Due every Sunday at 11:59 p.m.)	Weekly	15
	Session review forms + recording (6 x 10 points each)	Ongoing	60
3. Projects and reflections	Goal Statement	8/22	25
	Bridging Research and Practice	11/7	25
	Case Presentation + recording (not recycle from triadic)	Due: as designated	125
	Counseling Case Notes (one DART and one SOAP)	9/26	25
	Final Goals Reflection	11/21	25
4. Evaluations	Midterm Evaluation (CSDAT), site supervisor	10/3	50
	Final Evaluation (CSDAT) site supervisor	11/21	50
	Evaluation (CSDAT) university supervisor	Ongoing	100
TOTAL			700

Grading Scale:

A	630-700
B	560-629
C	490-559
F	< 490

Course Schedule

Date	Format	Focus / Readings and Assignments
Week 1 Aug. 14 -Aug. 20	Group Supervision Tuesday 5-6:30pm	Getting started <ul style="list-style-type: none"> • Introductions • Purpose of supervision • Review syllabus and sign ups • Discuss learning goals Verify that MOA and Liability Insurance are completed Readings due: Review the ACA Code of Ethics Due: Weekly log by 8/20/23 @ 11:59 p.m. Aug. 25th– Drop/ Add Period Ends @ 4:00 p.m.
	Triadic (as scheduled)	
Week 2 Aug. 21- Aug. 27	Group Supervision Tuesday 5-6:30pm Friday 8-25-2023 Site Supervisor Orientation at 3pm via Zoom link provided to supervisors	Readings due: McGlothlin, 2008 (Suicide Assessment); Bray, 2021 (Crisis Counseling); Safety Plan Due Aug. 22nd: Goal Statement Due: Weekly log by 8/27/23 @ 11:59 p.m.
	Triadic (as scheduled)	
Week 3 Aug. 28-Sep.3	Group Supervision Tuesday 5-6:30pm	Readings due: Zhang & Parsons, 2016 (Case notes) Watch video entitled: “How to Write SOAP Notes” Due: Weekly log by 9/3/23 @ 11:59 p.m.
	Triadic (as scheduled)	Due: Recording 1
Week 4 Sep. 4-Sep. 10	Group Tuesday 5-6:30pm	Readings due: Day-Vines et al., 2020; Baynes & Branco, 2018(Broaching); Ratts et al., 2016 (Multicultural Social Justice Counseling Competencies) Due: Weekly log by 9/10/23 @ 11:59 p.m.
	Triadic (as scheduled)	
Week 5 Sep.11-Sep. 17	Group Supervision Tuesday 5-6:30pm	Readings due: Scott, Boylan, & Jungers, 2015 (assessment/case conceptualization); Sperry & Sperry, 2020 (case conceptualization) Due: Weekly log by 9/17/23 @ 11:59 p.m. Sep. 15th- Last day to withdraw from university with a prorated tuition and fee adjustment

	Triadic (as scheduled)	Due: Recording 2
Week 6 Sep.18-Sep.24	Group Supervision Tuesday 5-6:30pm	Readings due: McNichols, et al., 2016 (Goal setting), Gehart Ch. 3 (Treatment planning) Due: Weekly log by 9/24/23 @ 11:59 p.m.
	Triadic (as scheduled)	
Week 7 Sep. 25-Oct. 1	Group Supervision Tuesday 5-6:30pm	Readings due: Othmer & Othmer, 1994 (Building rapport) Due: Weekly log by 10/1/23 @ 11:59 p.m. Due Sep. 26th: Counseling Case Notes Case Presentation(s) _____
	Triadic (as scheduled)	Due: Recording 3
Week 8 Oct.2-Oct. 8	Group Supervision Tuesday 5-6:30pm	Listen to: Podcast episode from <i>The Thoughtful Counselor</i> titled " Theory, Practice, and In-Between – Musings on the Strengths and Shortcomings of Theory with Matthew Lemberger-Truelove " Professional Counselor Panel, Oct. 3rd @ 5:30pm Due: Weekly log by 10/8/23 @ 11:59 p.m. Due Oct. 3rd: Midterm site supervisor evaluation (CSDAT) submitted via Canvas
	Triadic (as scheduled)	
Week 9 Oct. 9-Oct. 15	Fall Break- Oct. 9th-Oct. 10th	No Group Supervision No Triadic Supervision
Week 10 Oct. 16- Oct. 22	Group Supervision Tuesday 5-6:30pm	Readings due: Hutchinson, 2007 (Termination) Due: Weekly log by 10/22/23 @ 11:59 p.m. Case Presentation(s) _____
	Triadic (as scheduled)	Due: Recording 4
Week 11 Oct. 23- Oct.29	Group Supervision Tuesday 5-6:30pm	Readings due: Yildirim, 2012; Gladding, 1994 (Group Work) Due: Weekly log by 10/29/23 @ 11:59 p.m. Case Presentation(s) _____
	Triadic (as scheduled)	

Week 12 Oct. 30- Nov. 5	Group Supervision Tuesday 5-6:30pm	Readings due: Rosen & Atkins, 2014; Blount & Brookins, 2021 (Expressive arts and creativity in counseling) Due: Weekly log by 11/5/23 @ 11:59 p.m. Case Presentation(s) _____ Nov. 3rd - Last day for graduate students to withdraw from a class with a WC grade or from the university with a W grade.
	Triadic (as scheduled)	Due: Recording 5
Week 13 Nov. 6- Nov. 12	Group Supervision Tuesday 5-6:30pm	Listen to: Podcast episode from The Thoughtful Counselor titled, "The Quest for Wellness- A conversation with Dr. Gerard Lawson." Due Nov. 7th: Bridging Research and Practice Handout uploaded to Canvas discussion post & submitted as assignment Due: Weekly log by 11/12/23 @ 11:59 p.m.
	Triadic (as scheduled)	Due: Recording 6
Week 14 Nov.13 -Nov.19	Group Supervision Tuesday 5-6:30pm	Bridging Research and Practice: Present & Discuss in Class Due: Weekly log by 11/19/23 @ 11:59 p.m.
	Triadic (as scheduled)	Review of university supervisor evaluation
Week 15 Nov. 20- Nov. 26	Group Supervision Tuesday 5-6:30pm	Due Nov. 21: Final Goals Reflection Due Nov. 21: Final Site Supervisor Evaluation (CSDAT) Due Nov. 27: Aggregate Final Log (end of MOA - 11/27) Weekly hourly log
	Individual conference with instructor to be scheduled	Dr. Williams will provide Counseling Skills & Dispositions Assessment Tool Final Review

****Schedule is tentative and subject to change at any time.****

Appendix A: Session Review Form

**North Carolina Central University
Counselor Education Program
Session Review Form
Practicum**

Student Name: _____ **Tape Session number** _____

Please rate yourself on a scale of 1 to 5 in the following areas using this rating system:
 1-The skill was not demonstrated and should have been present in the session.
 2-The skill was used minimally or not demonstrated accurately.
 3-The skill was demonstrated adequately.
 4-The skill was demonstrated well.
 5-The skill was demonstrated very well and provided value to the session.

Give **ONLY ONE** number for each skill and list examples of the skill used.

Note: You might not demonstrate each of the below skills in every tape so there may be skills that will not be rated. Please put N/A if the skill was not necessary in the session.

Counseling Process: Stage of the Session	Skill	Rating	Examples/ Comments
Stage 1: The Therapeutic Relationship	Developing rapport, greeting, structuring the session		
	Self-Disclosure		
Stage 2: Invitational Skills	Attending Behavior (Visual, vocal, verbal tracking, body language, nonverbal matching)		
	Encouragers (“nodding, “uh huh”; key word encouragers)		
	Open-ended Questions		
	Broaching		

Stage 3: Reflecting Skills	Paraphrasing		
	Reflection of feelings		
Stage 4: Advanced Reflecting Skills	Reflection of meaning		
	Summarizing		
	Reframing		
Stage 5: Challenging Skills	Feedback		
	Empathic Confrontation		
	Immediacy		
Stage 6: Assessment and Goal Setting	Appropriate Closed Questions		
	Goal setting		
Stage 7: Change Techniques/ Theory informed strategies	Strategies/Techniques (i.e. role play, relaxation, coping skills building, psychoeducation)		

Stage 8: Concluding the session	Follow-up and support (looking ahead to the next session and what to work on until that time)		
	Assigning homework		

Rating form adapted from Young Learning The Art of Helping (7th edition)

Please answer the questions below.

- 1.) What did you do to prepare for your session?
- 2.) Identify key themes of the session.
- 3.) Comment on how you helped the client focus and your management of time in the session.
- 4.) Comment on any intentional use of silence in the session?
- 5.) What theoretical orientation(s) did you use in this session? Why did you work from that theory? *What is the evidence that you worked from that theory?*
- 6.) What areas of challenge and improvement were needed in this session and what were areas of strength?
- 7.) What multicultural and environmental factors were evident in the session and how did you work with those?
- 8.) What are your plans for future sessions (s) with this student/client?
- 9.) What would you like to discuss about this session in supervision? Be specific!

Appendix B: Case Presentation

Guidelines for Case Presentations

In preparing for your presentation, you should select a client with whom you are having some difficulty. Prior to our meeting, you should organize information about your client and your experiences with them. Prepare a typed summary of the information outlined below to distribute to the group at the time of the presentation. You will then play a 15-20 minute clip of your choosing. Your introduction to the case (referring to your typed summary and addressing any peer questions) should last no more than 10 minutes. This leaves the majority of the time for feedback and comments from your peers and supervisor. Your case presentation should include the following information:

1. Client Demographics

- a. Age, gender, race/ethnic background, sexual orientation, immigration status, language, religious affiliation, disability, educational/academic/vocational status, physical appearance, interpersonal style, etc.

2. Presenting Problem

- a. Why is the client presenting for counseling? Why now? Is the presenting problem described by client the same as what you see as the presenting problem? How has the presenting problem developed/changed over time? How is it manifesting now?

3. History of significant events

- a. Medical and health history
- b. Social, interpersonal history
- c. Education, vocational history
- d. Family background
- e. Previous counseling experience
- f. Trauma experiences
- g. Multicultural and Social Justice considerations (MSJCCs) and impact on counseling relationship
- h. Any notable situational factors

4. Conceptualization

- a. Working hypotheses for DSM Diagnosis (if applicable)
 - i. Including previous client diagnoses
 - ii. Documented learning or physical disabilities
- b. Conceptualization of client
 - i. Apply a theory of your choice to describe your client's situation (in at least four sentences)
 - ii. Describe relevant cultural variables, their impact on client's strengths, access to resources, and beliefs/values/worldview. Discuss your match/mismatch with the client in terms of these cultural variables.
 - iii. Identify developmental stages/concerns of the client
 - iv. Assess client's level of overall wellness

5. Course of Counseling

- a. Initial goals, plan, treatment strategies
- b. Progress to present (including how many sessions you have had)
- c. What have you done that has worked? That has not worked?
- d. Relationship
 - i. How do *you* feel when with this client? What emotions, thoughts, impulses come up for you in working with this client?
 - ii. How do you think your client sees you? How do you think your client experiences *you*?
 - iii. What are your expectations of one another in the counseling process?
 - iv. Metaphor for relationship?

6. Current difficulties, blocks, needs from group

- a. What aspect of the clip would you like the group to focus on?
- b. Particular difficulties you are having with this case?

Appendix C: Case Note Formats**SOAP Note**

Counselor _____ Session # _____ Date of Session _____

Brief Client Description:**Subjective (client's conceptualization of the problem/issues):**

In this section of the case note, provide a general description of the client's feelings, homework report, concerns, problems expressed, thoughts, and any other relevant information reported by the client during the counseling session.

Examples of specific ways of phrasing such reports are:

- The client reported ...
- The client stated...
- The client expressed...
- The client declared...

Objective (counselor's observations of client behaviors during session):

There are at least three types of information that you can report in this section of the case note: Client's objective reports (description of specific objective information reported by the client such as mood scale reports, test results, surveys, and anything that the client has objectively measured), clinician's empirical observations (any mental status information, adherence to treatment reports, strengths, assessment of progress towards goals/objectives, and interpersonal or physical findings relevant to treatment), and outside documented reports (mental health diagnostic reports, psychological reports, psychiatric reports, school reports, medical information and any other outside reports that would be relevant for treatment). When reporting empirical observations of the client's mood, some examples include:

- The client appeared to be _____ as evidenced by _____
- The client seemed to be _____ as reflected by _____
- The client gave the impression to be _____ as indicated by _____

Assessment (counselor's assessment of themes and patterns, application of theory):

In this section of the case note, provide a brief description of the "working stage" of the counseling section. If clinically relevant, report on specific strategies for change, interventions, primary and secondary themes, activities, as well as goals and or objectives addressed (from the treatment plan). If possible, make sure to report on the client's response to any strategy used. When reporting on the focus of the session, some examples include:

- The focus of the session was _____
- The target for this session was _____
- The focal point of this session was _____
- The goal or objective of the session was _____

Plans (for client and counselor in between sessions and in continuing sessions):

In this section of the case note, provide a brief description of the next steps to follow in working with this client. Report on what you expect to be the focus of the next session, the next goal or objective to be addressed, the next topic to be covered, etc. When reporting on the focus of the session, some examples include:

- The plan is to continue working on _____
- The next step in treatment is to _____
- In the next session, the focus will be on _____
- The goal or objective for next session is to _____

Homework/Practice: In this section of the case note, describe what the client has agreed to do in order to put in practice what has been worked on during the session. When reporting on the focus of the session, some examples include:

- As a homework, client is to _____
- HW: Client is to _____
- As a practice exercise, client will _____

DART Note

Counselor _____ Session # _____ Date of Session _____

Brief Client Description:

Description (details of the client and client situation):

Assessment (counselor observations and conceptualization):

Response (how counselor intervened and how client was impacted):

Treatment (next steps, including “homework,” upcoming session date/time and plan, referrals, etc.):

Reflection questions

1. Which note format did you prefer to use? Why?
2. Keeping case notes requires counselors to balance including important information without being overly specific or detailed. In essence, you are required to filter in the most salient information, report it in a concise and professional manner, while filtering out “fluff.” Give an example of how you grappled with which information to include in the above notes. Did you filter it *in* or *out*? How did you arrive at that decision?
3. Which theory(ies) did you rely on to write your case notes? Where are they visible within the note (e.g., terminology or interventions used)?

APPENDIX D: Supervised Practicum Checklist

All items must be complete in their entirety by the scheduled submission dates in order to successfully complete the practicum course. This checklist is provided for your reference.

Required Forms/Documents

- _____ Liability Insurance
- _____ MOA
- _____ Counseling/Recording Consent Form
- _____ Signed Supervision Disclosure Statement
- _____ Signed Weekly Log
- _____ Aggregate Final Log
- _____ Student Evaluation of Placement (online)
- _____ SOE Data and Verification Form

Counseling Practice/Preparation

Complete at least 100 Total Hours _____ Complete at least 40 Direct Hours _____

Submit 6 recordings with tape reviews throughout the semester

- #1 _____ #2 _____ #3 _____
- #4 _____ #5 _____ #6 _____

Submit at least 1 Case Presentation with written Case Summary

- #1 _____

Scheduled Supervision Meetings & Evaluation

Individual/Triadic Supervision

- _____ Initial Learning Goals
- _____ Weekly Triadic Supervision
- _____ Final Goals Reflection
- _____ Site Visit
- _____ Case Notes Assignment

Site Supervision

- _____ Midterm Evaluation by Site Supervisor
- _____ Final Evaluation by Site Supervisor
- _____ Regular Meetings with Site Supervisor

Group Supervision

- 8/15 8/22 8/29 9/5 9/12
- 9/19 9/26 10/3 10/17 10/24
- 10/31 11/7 11/14 11/21